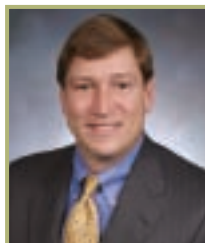


From the Desktop of Ken Fitzpatrick

I am pleased to announce some exciting changes with Time Warner Cable Business Class. In addition to our new name, we have extended our suite of communications solutions to include Data, Security, and Video. We have also expanded our team of professionals to address the unique needs of larger companies and government agencies.



What hasn't changed is our focus on your business. We will continue to provide business communications offerings that can be scaled to fit your specific needs. Our local specialists will continue to recommend the most cost-effective

solutions for your business. And we will continue to support our solutions with dedicated teams of local professionals who are available whenever — and wherever — you need them.

If you have a question about your service or would like to learn more about our suite of business communications solutions, simply call your local office. For your convenience, we've included the phone number on the back.

On behalf of our entire team at Time Warner Cable Business Class, I thank you for your continued business.

Ken Fitzpatrick

Senior Vice President
Time Warner Cable Business Class

"What hasn't changed is our focus on your business."



Industry News

The importance of Managed Security

The Internet is an integral component of business today, enabling online sales, instant communication, and remote employees. However, the Internet also leaves businesses vulnerable to hackers and cyber attacks.

According to Getronics, a global leader in managed security services and IT solutions, potential Internet-based threats are active 24x7. Security must be a top priority, yet most small businesses cannot afford an in-house staff of IT security experts. However, that doesn't mean they can't protect themselves as securely as larger enterprises.

Managed Security bridges that gap, giving smaller businesses access to the same level of security expertise and technology that larger enterprises enjoy. Time Warner Cable Business Class can help reduce the risk of Internet threats, enabling business owners to focus on their business with confidence.



A new name. (Continued from cover)

National presence. Local support.

As part of our ongoing commitment to our business customers, we continue to make substantial investments in our IP infrastructure.



"Our national presence is really the foundation of our communications offerings," reports Fennell. "It's what enables us to provide industry-leading data, security, and video solutions to businesses large and small."

In addition, each of our local offices has dedicated teams of professionals who understand the unique challenges of our customers — access to data, network security, and more. Our specialists address

these challenges through a consultative approach, providing scalable solutions that fit specific business communications needs.

Time Warner Cable Business Class. Our name may have changed, but our unwavering commitment to serving your business remains the same.

"Watch for exciting new business communications offerings throughout the coming months."

Products and services not available in all areas. Actual speeds may vary.
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MgS
SECURITY

Managed Security Keep your data out of harm's way.

Viruses, worms, and spyware are just a few of the threats facing businesses today. Time Warner Cable Business Class has a simple answer.

Managed Security provides a fully managed perimeter solution that includes management, configuration, implementation, expert customer support, and 24x7 monitoring. This customizable solution features:

- Firewall and VPN service
- Integrated anti-virus, anti-spyware, and intrusion prevention
- Content filtering
- Administration of company security policies

Like all of our solutions, Managed Security can be scaled to address your specific concerns. To learn more, contact your local Time Warner Cable Business Class office. (You can find contact information for your local office on the back of this newsletter.)

"Viruses, worms, and spyware are just a few of the threats facing businesses today."





Identity theft: What every business needs to know.

Identity theft is on the rise in this country, according to the non-profit Identity Theft Resource Center (www.idtheftcenter.org). While it is primarily considered a consumer problem, businesses are also victims of this fast-growing crime.

- Customers may lose confidence in a company whose security has been breached, causing them to conduct business elsewhere.
- Employees are oftentimes forced to take time off from work in an effort to clear their name.

So how can you protect your business? For starters, make certain that all of your sensitive data is completely secure. Security experts recommend an integrated approach that includes a firewall and virtual private network (VPN), along with state-of-the-art intrusion-prevention features.

Time Warner Cable Business Class can help you safeguard your critical data. A local specialist will assist you in identifying where your business is vulnerable, and recommend a total solution that addresses these security concerns.

To learn more about how to protect your business from identity theft, contact your local business office. Contact information is located on the back of this newsletter.

Editor's Note: Every year, business owners should request updated credit reports from the three nationwide consumer credit reporting companies: Equifax, Experian, and TransUnion. You can secure these reports for free by visiting www.annualcreditreport.com.

Local News

Sample A. Sample
Euro RSCG 4D
200 Berwyn Park
3rd Floor
Berwyn PA 19312 - 1178



A NEWSLETTER EXCLUSIVELY FOR TIME WARNER CABLE BUSINESS CLASS CUSTOMERS

A new name. A renewed commitment to business communications.

Introducing Time Warner Cable Business Class. Our new name is an important part of our renewed commitment to addressing the business communications needs of our customers.

"The face of business communications is changing," reports Kurt Fennell, VP of Product Management. "Businesses today require more than just faster download speeds. They need the latest security solutions to protect their files and networks. They need the latest news and information to keep them up-to-date throughout the day."

Time Warner Cable Business Class is addressing these needs with best-in-class business communications offerings:

DATA A full range of download and upload connection options to meet the specific needs of your business, including a fiber-optic solution that delivers multi-gigabyte data transfer speeds.

SECURITY A comprehensive suite of solutions that secure the transmission and storage of your critical files.

VIDEO A wide range of cable television and music programming to keep your employees and customers informed and entertained.

According to Fennell, additional solutions are also in the works. Watch for exciting new business communications offerings in the coming months.



Spring 2006

A new name
(and what it
means to you)

Safeguarding
your critical data

How to contact
your local office

DEF75046.TWC

(Continued inside)