

Business Class Phone



Time Warner Cable Business Class Phone provides you with a better choice of voice services, including powerful business telephone features for a flat monthly fee. The robust, multi-line service also allows each line to be configured separately to meet specific feature and call restriction requirements.

Business Class Phone features:

- Hunting
- Inbound/Outbound Call Restrictions
- Business Voicemail—optional†
- Non-Verified Account Codes
- Three-Way Call Transfer
- Additional Charges Block
- Anonymous Call Reject
- Call Forward
- Call Waiting
- Caller ID
- Caller ID Blocking /Unblocking
- Speed Dial

Getting Started

Once your Business Class Phone service has been activated, you may begin using your features right away. Some helpful shortcuts are listed below:

Star Features:

- *70 – Cancel Call Waiting
- *72 – Call Forward
- *73 – Cancel Call Forward
- *74 – Speed Dial
- *77 – Activate Anonymous Call Reject
- *87 – Deactivate Anonymous Call Reject
- *67 – Caller ID Blocking Per Call
- *82 – Caller ID Unblocking

Business Voicemail Global Key List:

(applicable to the optional voicemail feature)

- *0 – Help
- *1 – Main Menu
- *2 – Previous Menu
- *3 – Erase Last Entry
- *5 – Log Into Another Mailbox
- *9 – Exit

Still need help?

Refer to the Business Class Phone desktop user guide, which can be downloaded at twcbc.com/CustomerService. If you still need help setting up your Business Class Phone, please call the number listed on the enclosed contact card.

†Business Voicemail is available at additional cost.

Business Class Phone does not include back-up power and should there be a power outage, Business Class Phone, including the ability to access 911 services, will not be available. Additional charges apply for taxes, fees, Directory Assistance, Operator Services and calls to International locations. Offer valid for business customers in Business Class Phone serviceable areas.

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