



Better in-room experiences begin with better in-room technology.

In a business as competitive as hospitality, hotel guests can demand a lot. That “home away from home” you provide now has to include access to high-speed Internet, from anywhere in the hotel. And when it comes time to relax in front of the television, guests want a lot of choices. Fortunately, you can address these issues through a simple solution with one point of contact and one bill.

Your lifeline to happier, more satisfied guests

Your Time Warner Cable Business Class Account Representative can help you build better satisfaction and loyalty through a better in-room experience. Our secure, highly redundant network is your lifeline to:

- **Advanced Communications Services:** A unique cable plant infrastructure and regional ring topology reliably provide both high-bandwidth HDTV services and high-speed Internet connectivity.
- **Better In-Room Entertainment:** As a cable television provider, Time Warner Cable Business Class can provide a diverse and flexible array of digital and high-definition television channels.
- **Connect Properties and Headquarters:** Use our wholly owned network to create private networks, connect properties, offices, and systems for reservations, procurement, Enterprise Resource Planning (ERP) and more.
- **Simplified Account Management And Billing:** Local and national account management gives you a single point of contact and consolidates your Time Warner Cable Business Class spending on one bill.

Guests Look For In-Room Services

In a study conducted by Mintel, 60% of hotel guests said in-room entertainment and high-speed Internet were significantly important to them.*

For more information, call 1-866-689-3678 or visit www.twcbc.com

Solutions that take care of your business and guests

Time Warner Cable Business Class combines the engineering and technical expertise of a national communications leader with local service and support. Solutions that we can configure to meet your unique objectives include:

- **Ethernet Solutions:** Use Ethernet technology for connectivity between properties and headquarters. These solutions let you run networked applications cost effectively.
- **Dedicated Internet Access:** Enjoy a dedicated fiber-optic connection to our high-capacity fiber network. Your guests enjoy high-bandwidth Web services. Your business benefits from the high availability, minimal latency and strict packet loss Service Level Agreements (SLAs) you need for mission critical applications.
- **Managed Security:** Protect sensitive data and systems with proactive security monitoring, intrusion detection, isolation and response, while freeing IT staff from this burden.
- **Video to Guest:** Customize a digital and high-definition channel selection to best suit the needs of your clientele.

Your Technology Lifeline

Your local Time Warner Cable Business Class Account Representative will help you tailor the best solution for your unique needs. And regardless of which you choose, we have the infrastructure and dedicated local support in place to implement it quickly and without disruption.

Call today. And get a lifeline to the entertainment and Internet access guests want for a better in-room experience.



For more information,
call 1-866-689-3678 or
visit www.twcbc.com