

Business Continuity

In a 24-hour business environment, your organization must be prepared for disruptions, such as natural disasters, pandemic influenza, and even terrorist threats. A well-defined business continuity strategy allows you to maintain the performance of critical functions during an event that disrupts normal business operations. That's why Time Warner Cable Business Class offers businesses the communications options they need to support the network resiliency and availability required for business continuity plans.

Enabling Business Continuity

Time Warner Cable Business Class understands that your business requirements do not stop if disaster strikes. Your essential communications must remain intact. That's why our local, knowledgeable professionals work with you to address your business continuity challenges:

- Reducing dependency on a single infrastructure to optimize service levels and minimize downtime
- Providing automatic, scheduled backup of essential files to secure off-site storage, and the ability for authorized users to access these files from any Internet-connected computer
- Offering secure connectivity for employees and field offices that enable "social distancing" to address public health concerns in the event of a pandemic outbreak

Rely On Time Warner Cable Business Class

Time Warner Cable Business Class helps provide reliable network access to your employees with our physically separate network, allowing communications redundancy. Our solutions work within your parameters while allowing you to keep your mind on what really matters – the stability of your business.

**For more information, call 1-866-689-3678
or visit www.twcbc.com**

Business Continuity Communications Imperative



“When you’re faced with a critical incident, whether it’s a terrorist act or a natural disaster, you’ve simply got to have reliable, interoperable, communications.”

*Mayor Rudy Giuliani
Luntz Research Companies,
“America Talks Interoperability”*

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In the past, the choices for businesses seeking to increase the redundancy and availability of their networks were limited to traditional telecommunications offerings. Now, with Time Warner Cable Business Class solutions, you can leverage a wholly-owned network and infrastructure that supports your commitment to business continuity in order to serve your customers, employees, and suppliers.

Put our full suite of business continuity solutions to work for you:

- **Metro Ethernet Solutions** backed by resilient ring technology that enhances network reliability and diversity – helping to ensure availability for you and your customers
- **Dedicated Internet Access** to ensure secure transmission of data over a dedicated and continuous connection between your local area network (LAN) and the Internet
- **Field Office Connectivity** via cable broadband or fiber-based services to transfer information between distributed offices, even in rural areas
- **Teleworking Solutions** that allow automatic, scheduled backup of desktop files to offsite locations, as well as the ability for authorized users to access critical files from any location
- **Scalable Bandwidth** up to 10Gbps,* supported by robust SLAs to ensure network stability
- **Dedicated and Local Customer Support** provided by professionals who live and work where you do

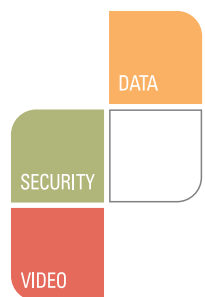
We are Ready to Help

Let the power of Time Warner Cable Business Class provide your organization with support to ensure vital operations in the event of a disruption. Our fiber-based services along with our solutions for field office connectivity and teleworking provide your organization with the availability and redundancy needed to support business continuity plans.



Contact your local Time Warner Cable Business Class office for a consultation, and learn how we can help your business prepare to stay connected.

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*Not all bandwidth configurations available in all markets.

Products and services not available in all areas. Actual speeds may vary. Some restrictions apply. ©Time Warner Cable 2007. All rights reserved.