



Dedicated Internet Access

The elements of business.™

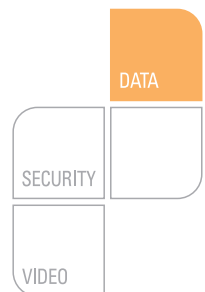
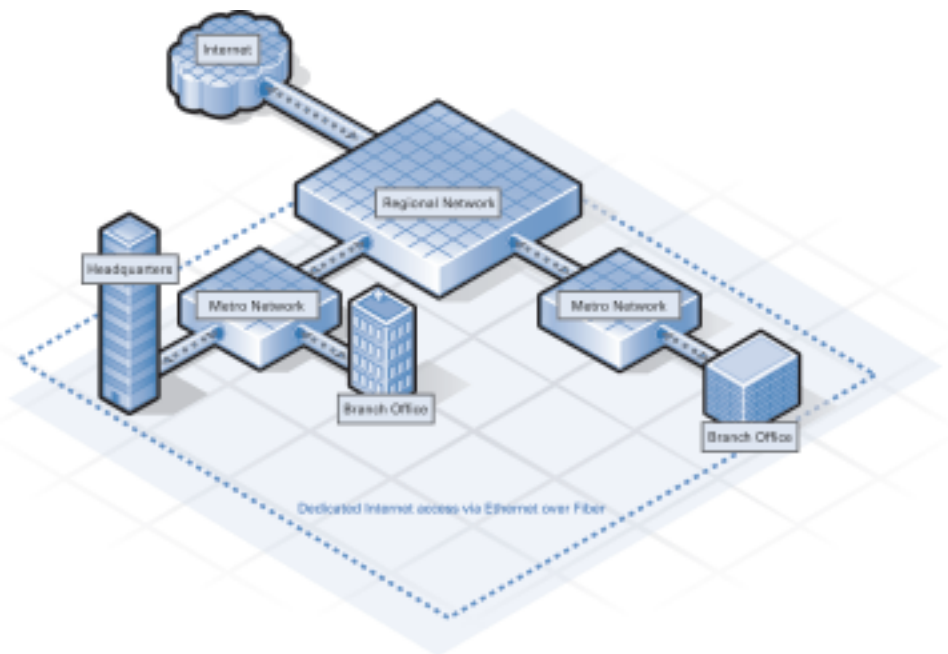
DEDICATED INTERNET CONNECTIVITY for Secure Business Operations

For organizations with multiple branch offices or a large number of telecommuting employees, reliable, secure online Internet connectivity is critical. Dedicated Internet Access from Time Warner Cable Business Class provides that connectivity on a high-capacity fiber network that can deliver a dedicated and continuous link between your local area network (LAN) and the Internet. In fact, because our network is based on the same Ethernet protocol used for LAN connectivity, you can leverage your existing technical expertise without incurring costs to train your IT staff.

Additionally, we understand that every organization has unique communication needs; that's why we offer connectivity speeds ranging from 1 Mbps to 10 Gbps – so you get the exact bandwidth that matches your specific business requirements. And, we provide Service Level Agreements to ensure high performance and availability for your mission-critical operations.

Time Warner Cable Business Class offers a comprehensive suite of data, security, and video communications solutions. Contact your local Time Warner Cable office for a consultation on how to best meet your business communications requirements.

- > **Dedicated Connectivity**
continuous connectivity between your LAN and the Internet
- > **Flexible Bandwidth Options**
speeds ranging from 1 Mbps to 10 Gbps
- > **SLAs**
stringent service level agreements and advanced monitoring tools to ensure high performance





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Benefits

- > High-bandwidth, dedicated access using optical fiber technology
- > Range of bandwidth options and variety of connectivity choices.
- > Reliable, secure connectivity
- > Dedicated local account management, providing a single point of contact
- > Scalable bandwidth from 1 Mbps to over 10 Gbps*
- > A network infrastructure that exceeds business demands for network availability and performance

Features

- > Dedicated Internet Access over the Time Warner Cable fiber network
- > Extensive Time Warner Cable metro fiber networks
- > High performance monitoring tools to validate the uptime of the dedicated Internet connection
- > Dedicated 24 x 7 customer support to address any questions

National Presence



Services are not necessarily available throughout the shaded areas. Services are available only in the indicated metropolitan areas of the shaded states.

* Not all configurations available in all markets. Please contact a Time Warner Cable Account Representative for a consultation.