



TIME WARNER CABLE Government Solutions

Time Warner Cable is a leading provider of communications services to government agencies. Our proven network technology delivers the benefits necessary for continuity of services to federal, state, and local entities.

 TIME WARNER CABLE
Business Class

A Provider You Can Rely On

Time Warner Cable understands that government needs differ from those of other businesses. Competitive pricing is essential, security needs are more stringent, and reliability and service are vital. We have structured ourselves specifically to meet these needs, making it simple for you to get the services you need for your agency.

▶ **Continuity of Operations for the Government**

Time Warner Cable understands the unique needs for *secure and resilient collaboration*. Our goal is to help facilitate “the ability to communicate with COOP personnel, other agency employees, leadership and other agency elements, to include bureaus, regions and field offices.”*

Federal government agencies are increasingly sharing information with partner agencies and needing secure, resilient collaboration. Teleworking, Branch Office Connectivity, and Dedicated Access solutions ensure telecom diversity by using technology proven in other public and private sector organizations.

▶ **Teleworking — Flexibility and Reliability**

Teleworking provides employees with the flexibility to better manage their professional and personal responsibilities. This flexibility helps make federal service employment attractive to prospective employees and encourages employees to remain in federal service. Additionally, teleworking is an integral part of every agency’s plans for continuity of operations, enabling the federal government to remain responsive at all times.

- Time Warner Cable teleworking connections ensure the same level of IT services for work in the office or at home, including software security, video conferencing, large file transmission, and off-site data storage

▶ **Branch Office Connectivity — A Scalable Network Infrastructure**

These solutions enable you to design and implement a diverse network for your remote offices so that a disruption to an agency’s network, government applications, or workforce communications will not interfere with the operations of that agency or its partners.

- Time Warner Cable owns and maintains its own central office locations, ensuring faster service provisioning while lowering your communications costs

▶ **Dedicated Access — Reduce Multiple Transport Protocols to a Simplified Architecture**

Time Warner Cable’s unique Hybrid Fiber Coax (HFC) network delivers fiber-based solutions that enable government agencies to capitalize on the potential of the Internet and private networks, should one network become inoperable.

- In the event of disruptions to other systems, the Dedicated Access connection offers redundancy so your agency can stay in touch and remain productive

▶ Scalable and Reliable

Time Warner Cable's network infrastructure will meet your agency requirements. Our goal is to always provide you with the service and solutions your agency demands.

- Our products are robust and flexible to resolve your issues today and address your challenges in the future
- Time Warner Cable's 24x7 customer support is there to help you whenever you need it, and our technical support staff is expertly trained to resolve any issues that may arise
- Your network infrastructure is our business. Delivering the service and reliability you need is our mission

▶ Cost Savings and Convenience

Time Warner Cable is focused on providing scalable and cost-effective solutions.

- By upgrading from legacy transport protocols, such as frame relay and ATM, you can consolidate and converge to a network environment that is more scalable and less expensive to maintain

▶ Government Contract Vehicles

Time Warner Cable is on the GSA Schedule. That makes vendor selection faster and gives you the confidence that comes from working with a company that meets stringent government standards.

- Leveraging the GSA Schedule lets each agency take advantage of lower administrative costs, shorter lead times, and expedited network installation
- Time Warner Cable Government Technology Solutions are available on Comtech's GSA Schedule GS-35F-043 1 K. Comtech is a minority, woman-owned small business and has been one of the region's fastest-growing companies, utilizing best-of-class solutions, state-of-the-art technologies, and leading-edge practices
- Many state and local contracts are available

For more information about Time Warner Cable
Government Technology Solutions,

call 1-866-388-3548

or visit www.twcbc.com



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