

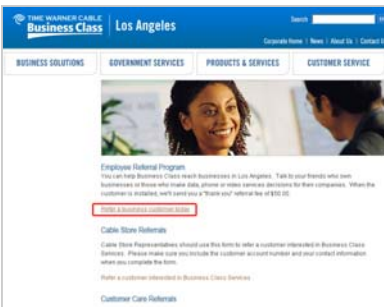
# TWC Employee Referral Program



## How to Refer



**Step 1: Go to [twcbc.com/la](http://twcbc.com/la) and click on the Customer Service / Referral link**



**Step 2: Click on Employee Referral Program link**



**Step 3: Complete the form - make sure you enter your EID**

## **\$75.00 Referral Bonus for New Business Customers that Install!**

Refer a Business Class Customer and you can be eligible for a \$75.00 referral bonus when the customer installs. Just go to the Time Warner Cable Business Class web site and enter your business customer referral information.

### Referral Process:

- Go to [TWBC.COM/LA](http://TWBC.COM/LA)
- Click on Customer Service Referral Link at the top right of the home page
- Click on Employee Referral Program link
- Complete the referral form - remember to enter your EID so we can follow-up.
- You're done! The Business Class team will let you know when the business you refer installs... And send you your \$75.00 referral bonus.
- Refer as many businesses as you want and check the web site for new referral offers.

Thank you! Your referral will help TWBC reach our subscriber goals and revenue targets.

### **Business Class LA**

#### Referral Eligibility and Rules:

All Time Warner Cable employees are eligible to participate in this program. Time Warner Cable Business Class sales employees may not participate. TWBC reserves the right to review all referrals for validity and accuracy. Only new prospective business customers are eligible for referral. Existing business customers adding additional services and businesses prospected by TWBC Sales Teams prior to referral may not be referred.